Privacy Notice for Dérive (Salford) Ltd

Purpose(s):

We collect your personal information for the following purpose(s):



- Determining housing need
- Place on the waiting list and allocating the property
- Manage your tenancy / lease and the property it relates to
- Monitor compliance with the terms of your tenancy / leasehold agreement; and
- Conduct surveys in order to monitor and improve our services

Categories of personal data:

In order to carry out these purposes we collect and obtain the following categories of personal data:

- Name
- Address
- other personal identifiers e.g. possibly National Insurance numbers
- Family details
- Financial details (inc income and rent payments)
- Employment details
- Physical or mental health details
- Racial and ethnic origin
- Offences; and
- Criminal proceedings, outcomes and sentences

Legal basis for processing:

The legal basis for processing your personal information is:

Landlords are required to ensure that households have a Right to Rent Immigration Act 2014 and are eligible for housing and the homes are provided in line with the appropriate laws, including Housing Act 1988.

Entering into a tenancy is a contractual obligation, which will require the tenant supplying their details in exchange for consideration for a property.

Information sharing/recipients:

We may share personal information about you with the following types of organisations:

There may be occasions when we have to share information with others to enable us to deliver services and fulfil legal and contractual obligations. Relevant information may be shared with:

- Contractors, eg for undertaking repairs / works to the properties
- Insurers and solicitors, eg for tenancy checks
- Other landlords, eg to meet housing ned and support tenancies
- The government, eg statutory requirements were necessary
- Social Services, as above
- the Police, as above
- the Fire service, as above
- Health professionals (as above); and

other organisations engaged to perform data processing on our behalf, with particular reference to the managing agent who will be managing the tenancy, lettings and properties. From 2019/20 this will be Salix Homes. See Salix Homes Privacy Statement below:

https://www.salixhomes.org/privacy-statement

Data Transfers beyond European Economic Area (EEA):

We will not send your data beyond the EEA.

Automated Decisions:

There will be no automated decision making. All decisions will be made or reviewed by humans.

Data retention/criteria:

We will retain your information for: ongoing maintenance and management of the tenancy and property. This is in accordance with: the relevant legal requirements (inc Housing Act 1988).

Your rights and updates:

Information about exercising your rights can be found on the Governments website.

https://www.gov.uk/government/publications/guide-to-the-general-data-protection-regulation

We may update or revise this Privacy Notice at any time so please refer to the version published on our website for the most up to date details.

Further information:

If you would like further information please contact:

Derive (Salford) Ltd Civic Centre, Chorley Road, Swinton, Manchester, England, United Kingdom, M27 5DA

Email: info@derivesalford.co.uk

Website: https://www.derivesalford.co.uk/